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INTEGRATED
POLICY STATEMENT
November 2016



Integrated Policy Statement

i2O Water Ltd provides a suite of smart network solutions to help water utilities respond to the challenges created by increasing and urbanising population, more extreme weather events, old and ageing infrastructure, an ageing workforce, more demanding and more vocal customers, and a lack of appetite for increasing bills.

The company and its employees are dedicated to providing services & products that meet and where possible exceed the requirements and expectations of not only ISO9001:2015 & ISO14001:2015 standards, but also its customers, whilst proactively seeking opportunities for the improvement in its service and product quality.

The company have reviewed the requirements of BS EN ISO 9001:2015 & ISO 14001:2015 and have established and implemented an Integrated Management System (IMS), to ensure its continued compliance with these Standards and to assist with its continued improvement activities, working towards the protection of the environment and the prevention of pollution.

The company seeks to continually improve the level of compliance required against applicable legislation, for the company's product and service quality, identifying & reducing its Environmental Impacts, whilst endeavouring to raise environmental awareness with its employees, suppliers, sub-contractors and its other identified interested parties with whom we have contact.

Practical implementation of this IMS Policy is achieved by the ongoing identification and delivery of a range of both Quality & Environmentally based objectives throughout the organisation. Achievement of these objectives is monitored by a series of business process measures, indicating to the Senior Management Team the continued performance and improvement in key business areas.

The company provides information, instruction, training and development for all employees to ensure that all tasks are undertaken in a safe & controlled manner and that all employees understand their role in achieving them.

As the Chief Executive Officer, I am ultimately responsible for the performance of the company's Management System and the quality of its products and services. It is important for the continuing development of i2O Water Ltd that the company ensures this Policy is communicated, understood, maintained, whilst continuing to remain suitable & effective (i.e. reviewed at Management Review Meetings), and that this Policy Statement is readily available on request to all interested parties.

Joel Hagan
Chief Executive Officer

30 November 2016

Date